



NHS

Barts Health
NHS Trust

The Royal London Hospital

Business Continuity Tool

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Business Continuity Tool in Action



BUSINESS CONTINUITY CODED DELAYS

- 1. Internal input required for completion of discharge from:**
 - 1a. CDT**
 - 1b. Homeless Team**
 - 1c. Completion of ward process**
 - 1d. relative involvement**

- 2. External input required for completion of discharge from:**
 - 2a. Social services**
 - 2b. Continuing Care Team**
 - 2c. Health funding panel**
 - 2d. Nursing/residential home**

- 3. Speciality tertiary transfers to hospitals within Barts Health.**

- 4. Repatriation or transfer:**
 - 4a. to a general hospital**
 - 4b. to a mental health bed**

- 5. Rehabilitation bed**

- 6. Medical review from:**
 - 6a. a visiting speciality team**
 - 6b. RAID team**
 - 6c. Pain team**

- 7. New therapy assessment including OT/PT/SLT and Dietician**

- 8. Radiology investigations**

- 9. Interventional radiology investigations**

- 10. Cardiology investigations**

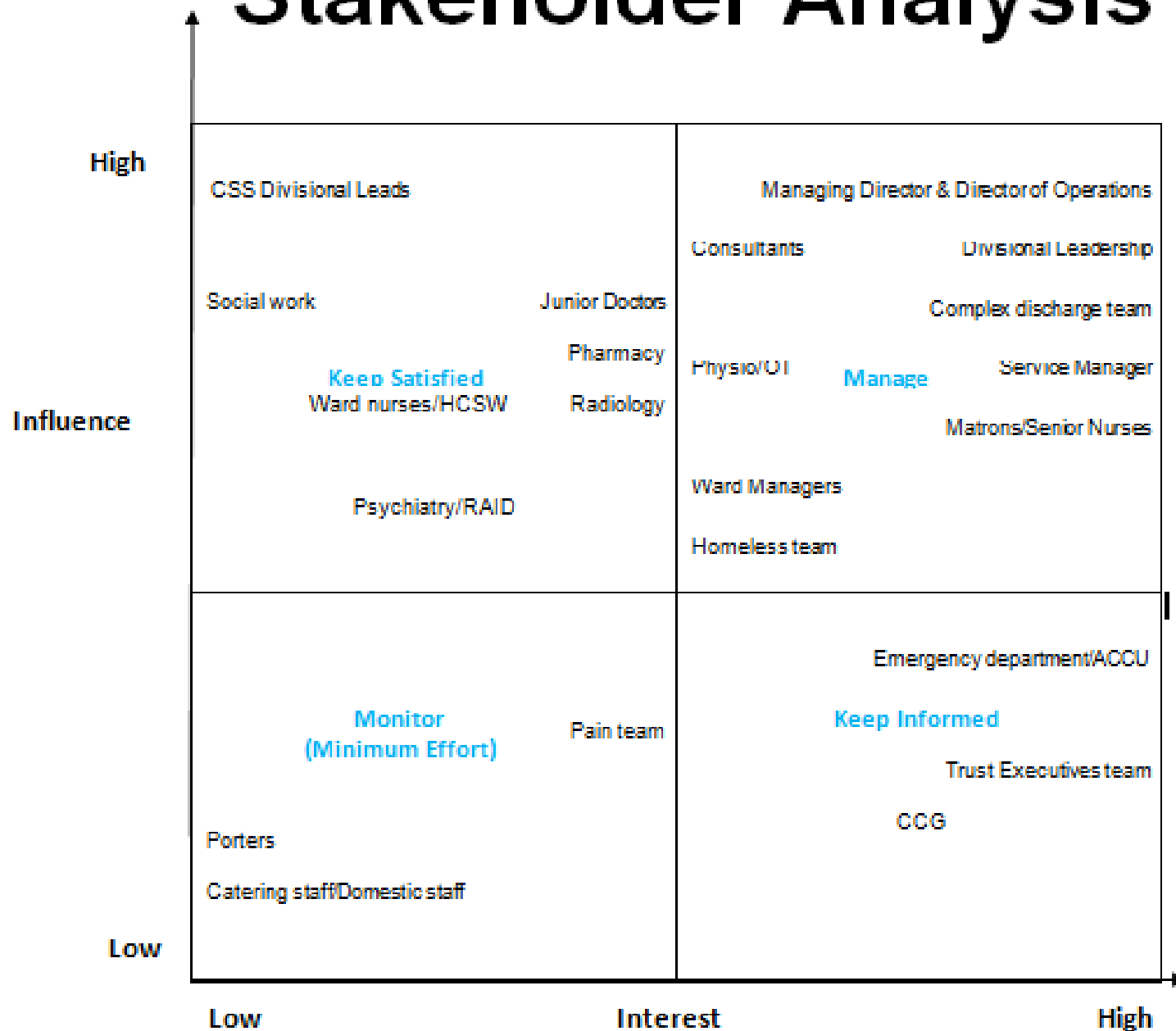
- 11. Surgery within the Royal London**

- 12. Endoscopic procedure:**
 - 12a. Endoscopy/Colonoscopy/Bronchoscopy**
 - 12b. Cystoscopy**

H - HOME

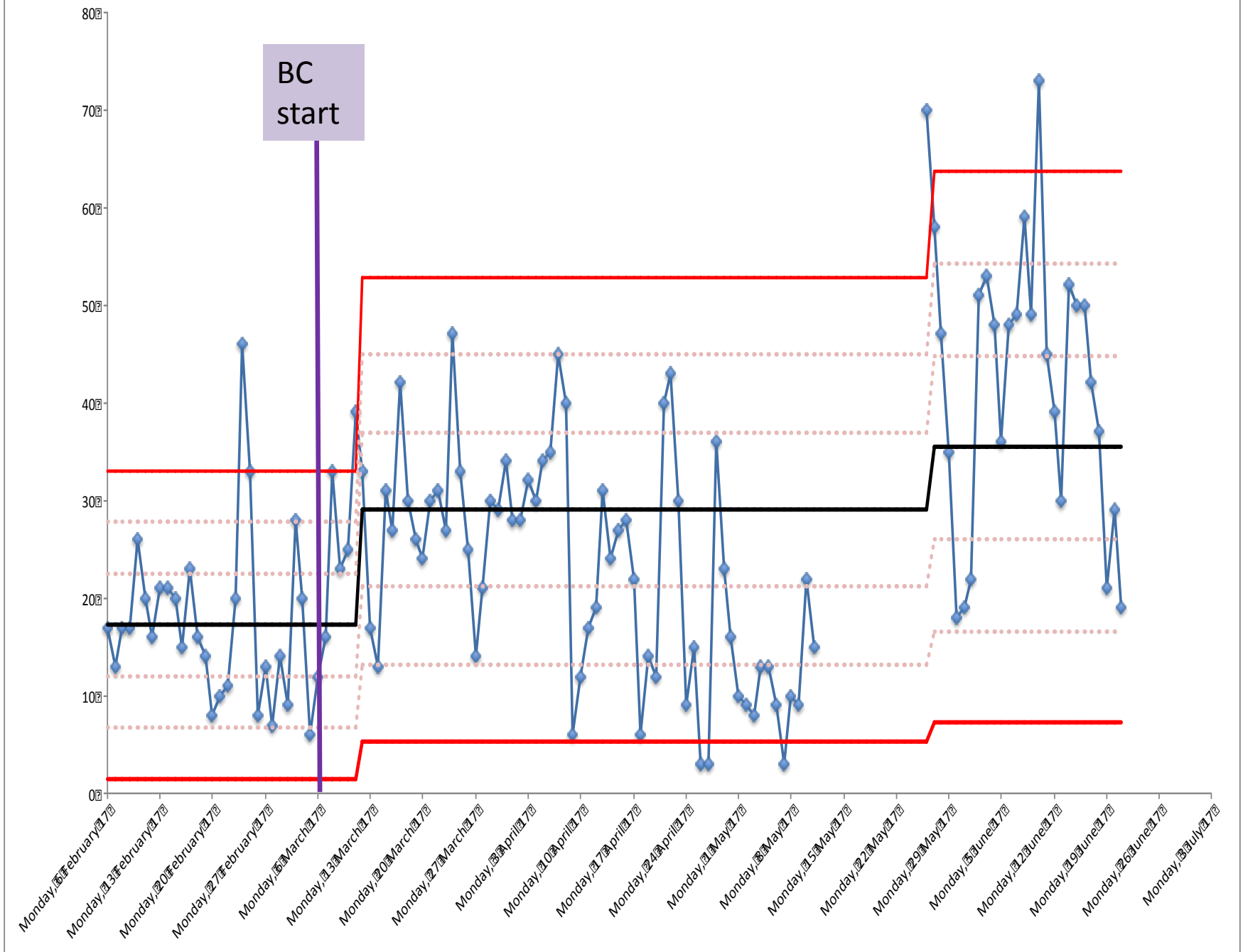
 - H a) Home today**
 - H - b) TTAs needed from Pharmacy**
 - H - c) Home next 48 hours**

Stakeholder Analysis



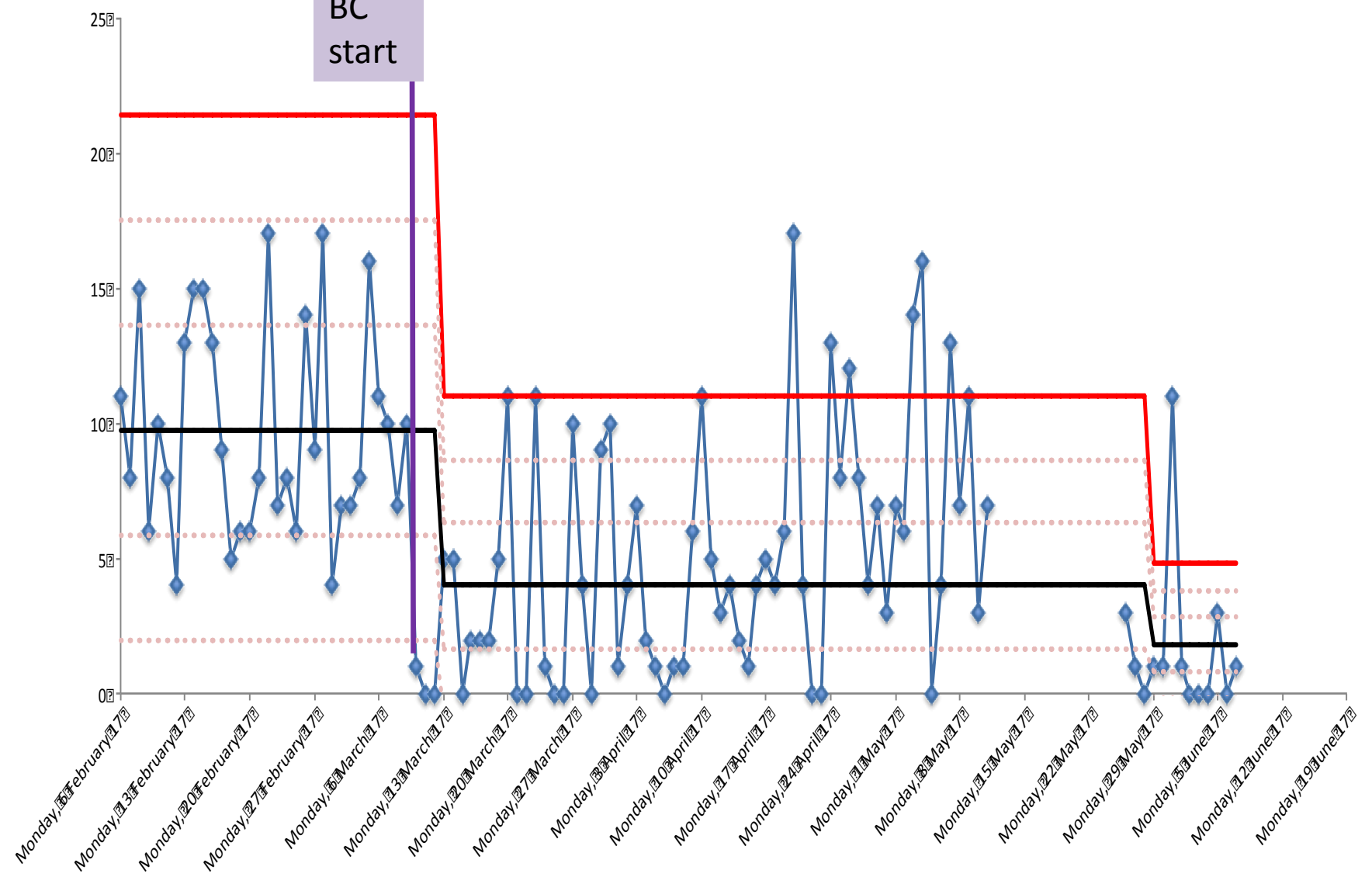
Business Continuity KPI's

1. End of day validated performance
2. Total daily discharges at 24.00
3. Discharge lounge total (all day)
4. Beds available at 24.00
5. Number of patients over 7 days LOS



XmRchart: Fun in 30.000000 Unplaced in ED at 0800

BC
start



Staff engagement

- Already had Senior buy-in from Managing Director
- Leadership team engaged with running of Business Continuity
- Now occurs on Monday and Friday
- Staff asking for Business continuity 5 days a week
- Good support from support services
- Good engagement from operational teams escalating local issues

Questions ??