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North West London
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Collaborative Partnerships

SHINE 2: Brent Adult CMHT : Improving Physical Health in Community Mental Health Project

Dionne Matthew: CLAHRC; Improvement Science
Manager

Olivia Spivack: Project manager

Jenny Trite: Service Improvement Project Assistant

Marc Talaucher: Operational Team manager for
the Brent Early Intervention Service (EIS).



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Service user involvement

- Shine1 and Shine2 - Working with CLAHRC
- Jenny's experience
- The SHINE 2 community project



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Adult CMHT : Improving Physical Health in Community Mental Health Project



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- What was going on in Brent at the time? – CQUIN
- The start of the Adult CMHT : Improving Physical Health in Community Mental Health Project
- Service user and carer involvement



Group Activity

1. *What is important to consider when recruiting service users and/or carers?*
2. *What is important to consider once service users and/or carers have been recruited?*
3. *What benefits/challenges of collaborative partnerships generally (and service user involvement specifically) can you foresee?*



Reflection from the teams

- Learning points from group activity
- Reflection on service user's experience- what can we learn from this?
- Continual learning



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Questions??

Thank you for listening!



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