

# The future of the CLAHRC NWL community: building on conversations from the last collaborative learning event

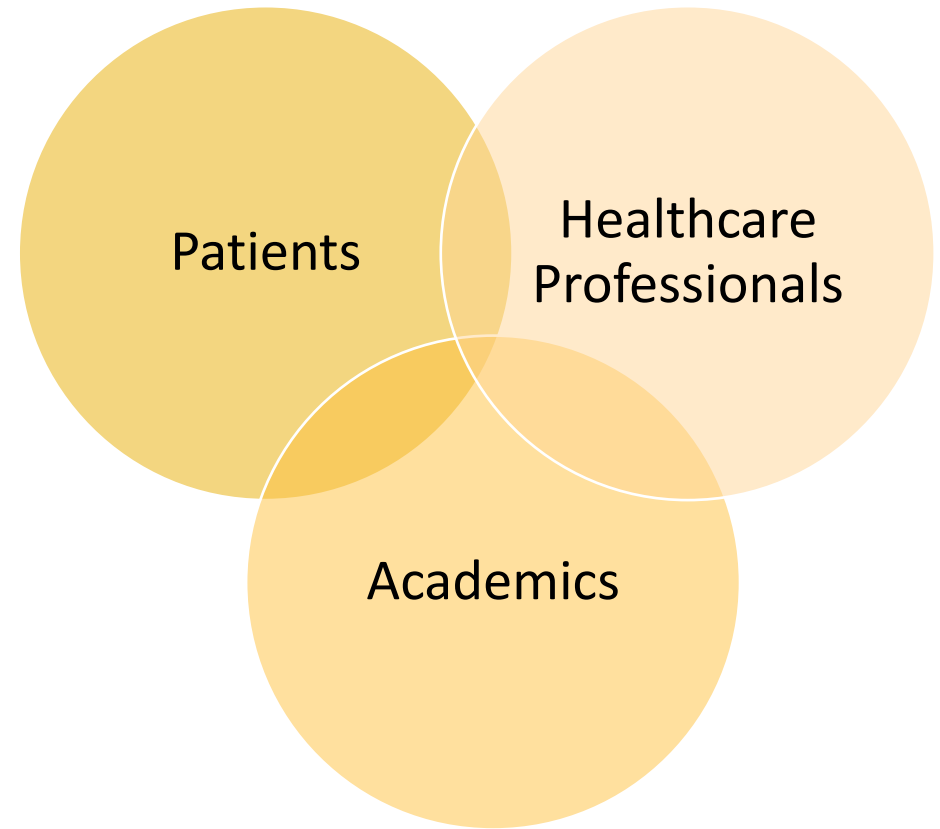
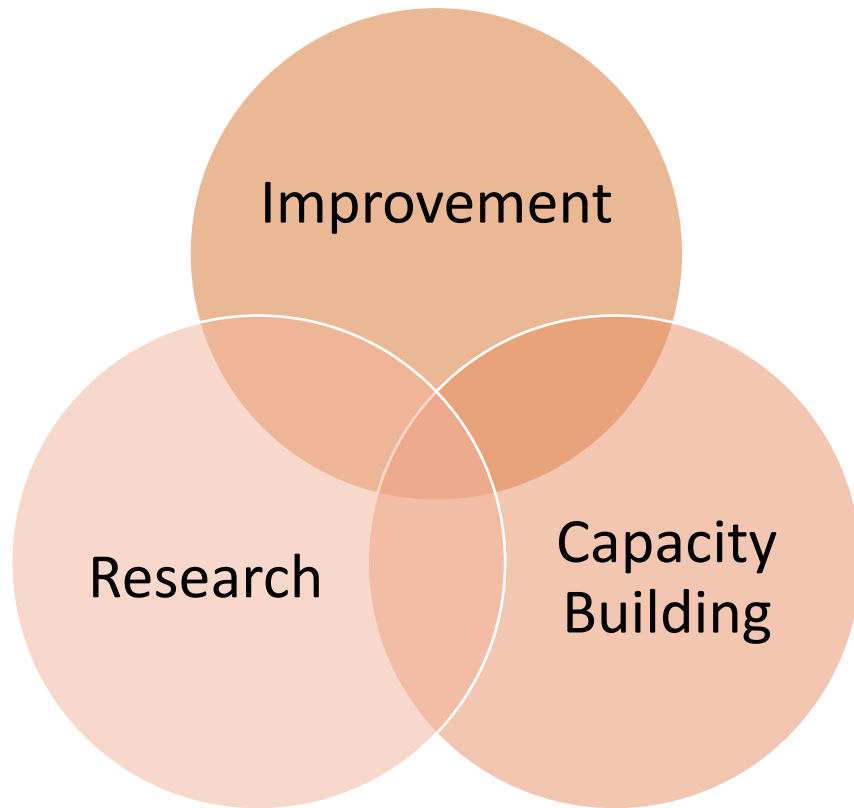
Spring Collaborative Learning Event  
26<sup>th</sup> April 2018



@clahrc\_nwl

#clahrcevent

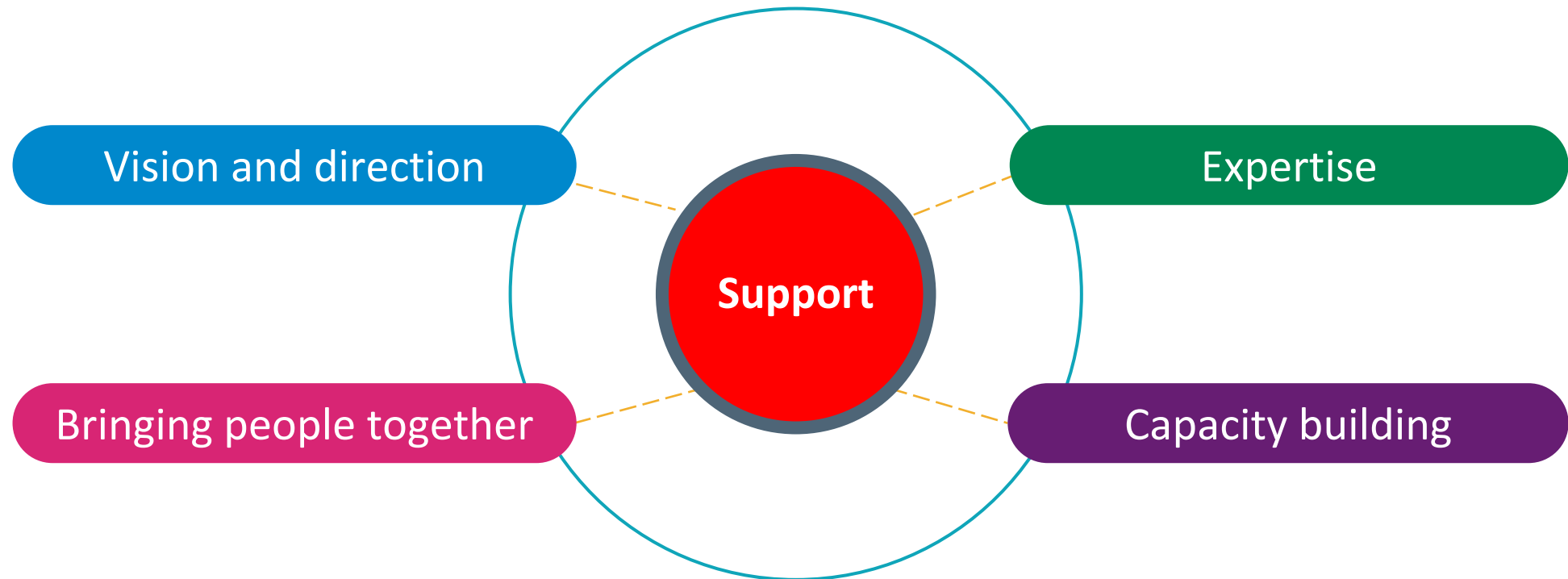
# Building on a strong foundation...



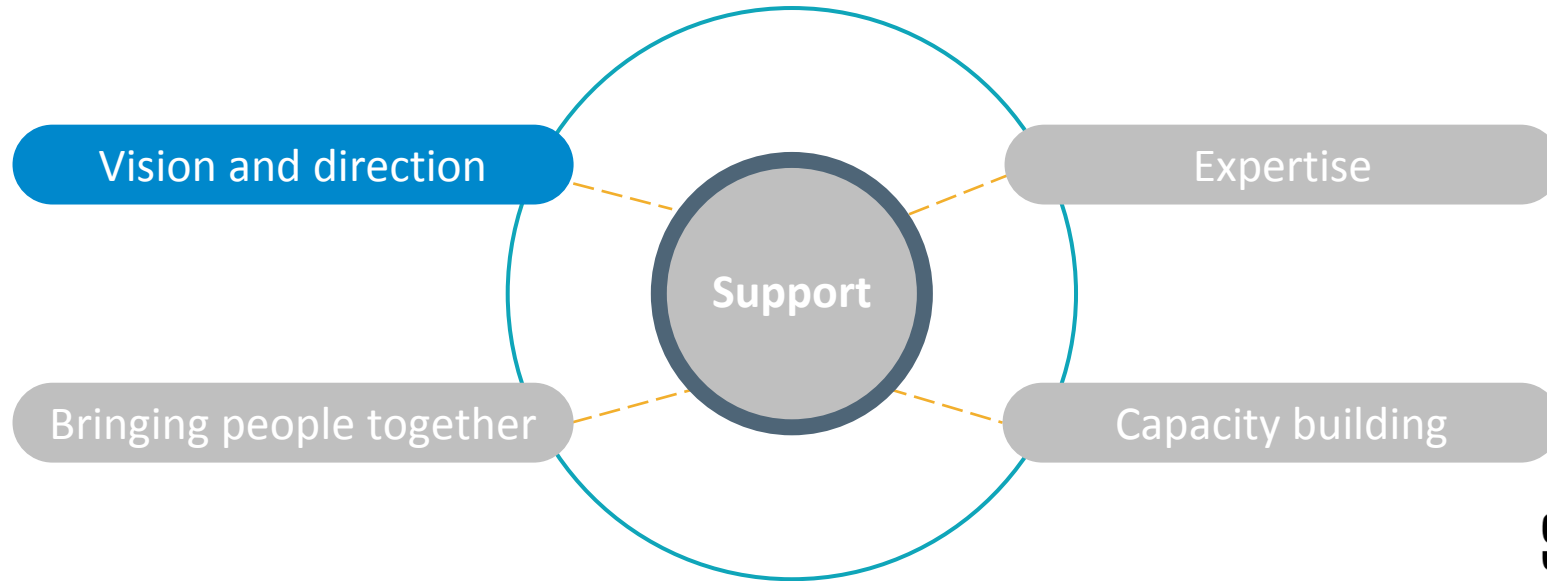
# Looking to our future...

# What you value from us...

*Themes identified based on data from delegate discussions at CLAHRC NWL Winter Collaborative Learning Event,  
25<sup>th</sup> January, 2018*

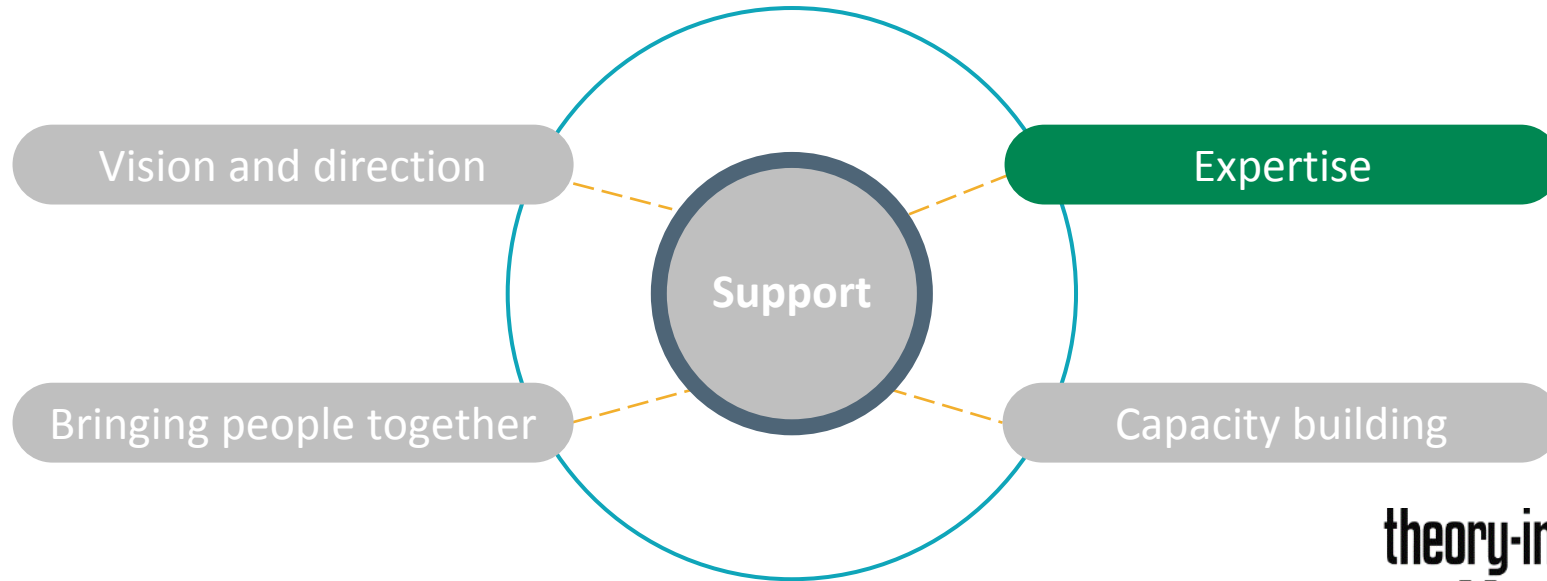


# Vision and direction



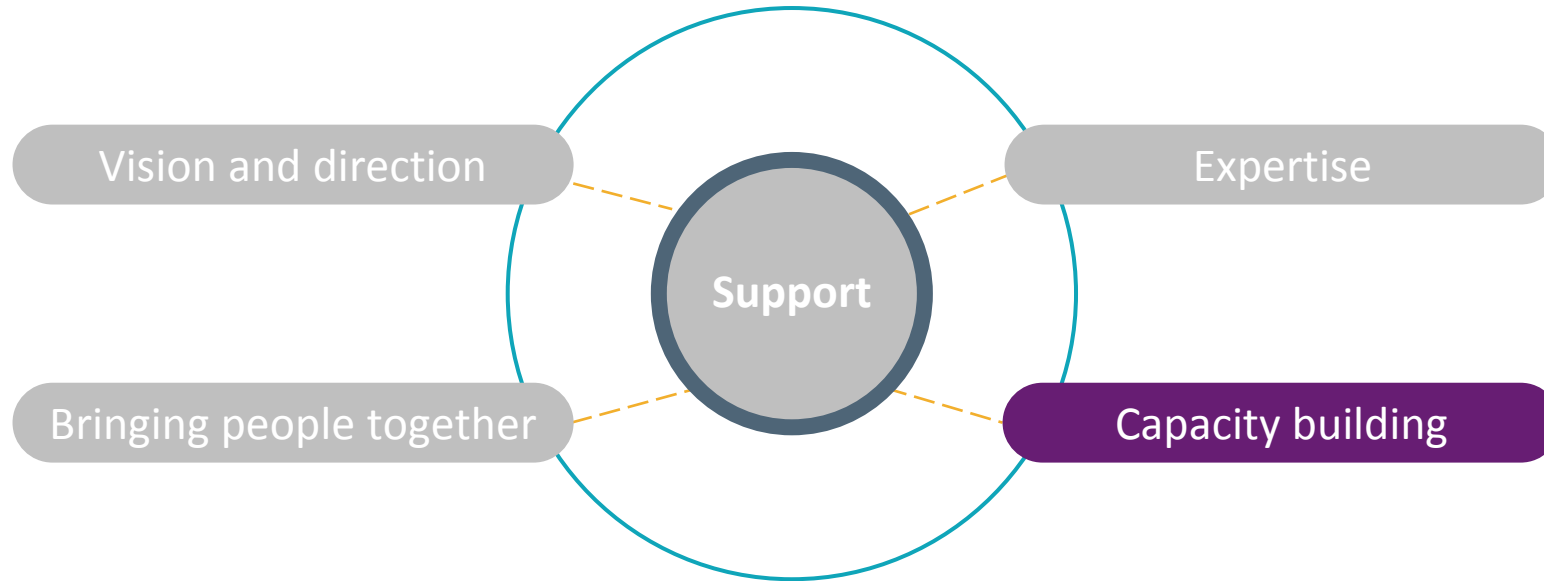
staff-morale  
**outcome-driven**  
vision  
pushing-boundaries  
systemic-change  
**making-a-difference**  
direction  
**patient-benefit** focus impact  
population-benefit

# Expertise



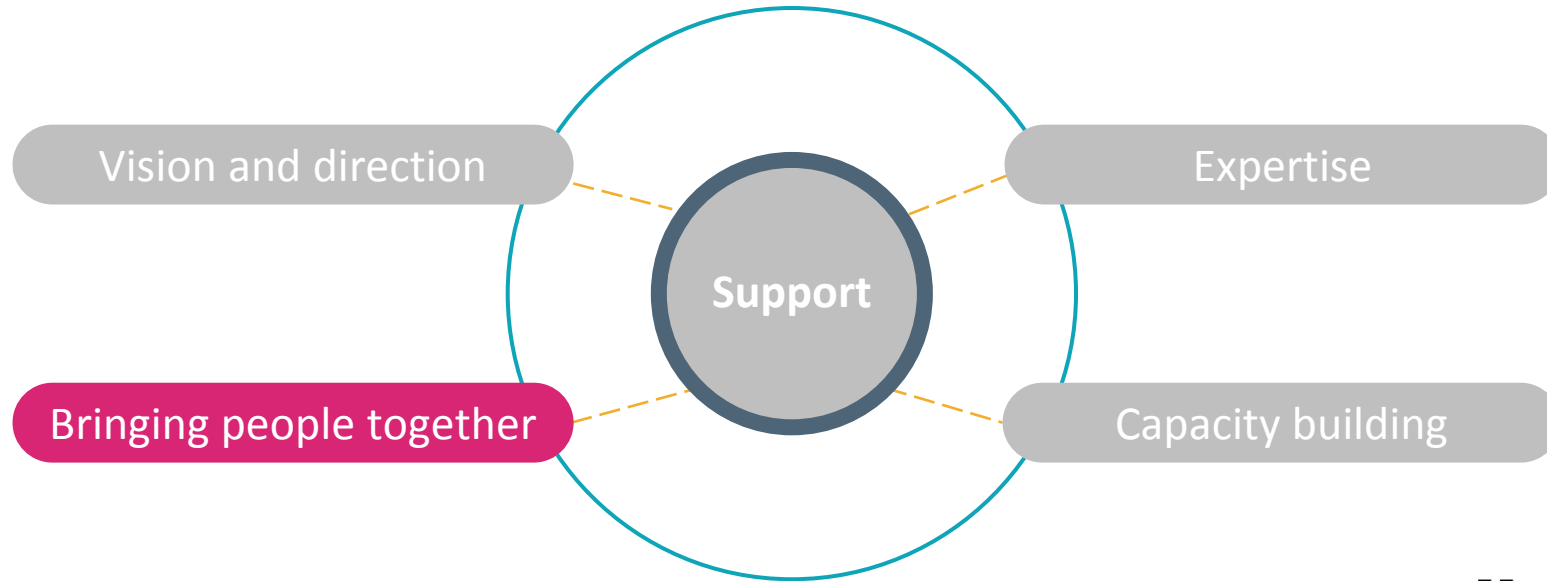
theory-into-practice  
**patient-involvement**  
research sustainability  
**quality-improvement**  
systematic-approach  
**expertise**  
data-analytics

# Capacity building



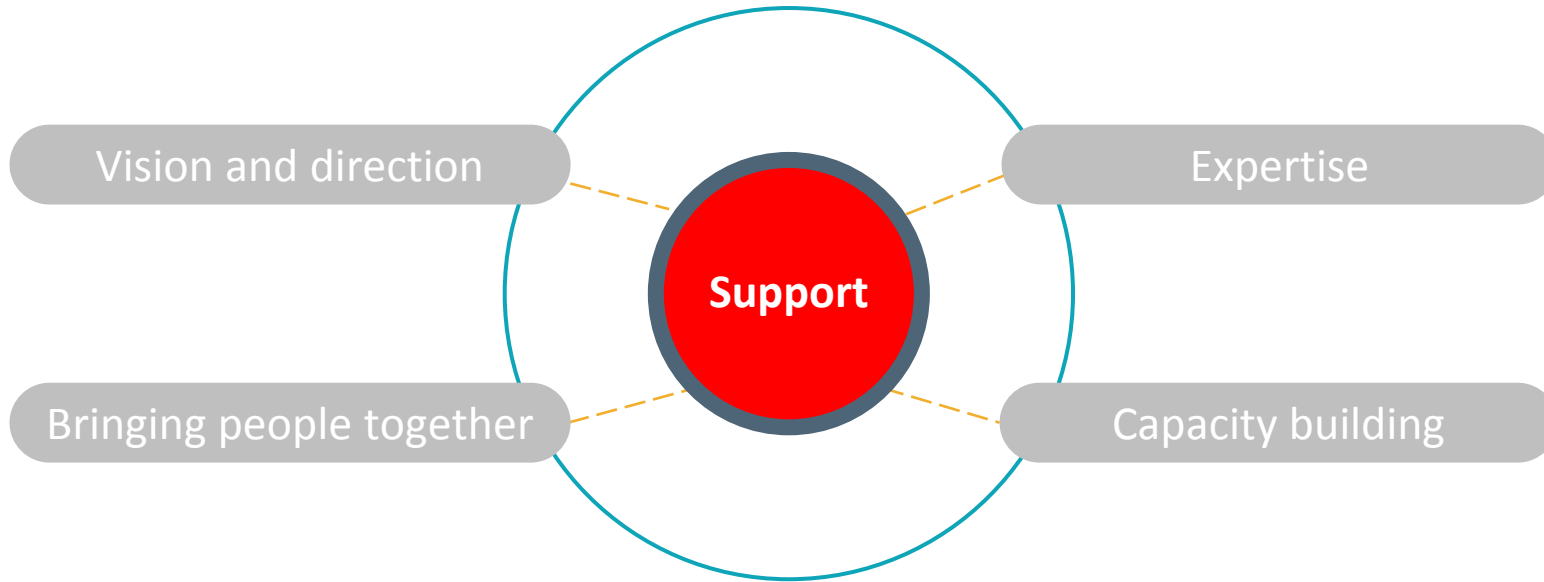
**capacity-building**  
fellowship  
learning  
leadership training  
peer-learning  
enabling  
patient-leaders  
skills  
team-development  
cpd

# Bringing people together



collaboration  
networking  
engagement  
communication  
team  
events  
interdisciplinary  
partnership  
coproduction  
equality  
diversity  
qi-community  
inclusive

# Support



emotional-support  
problem-solving openness  
constructive-challenge  
reflection  
time  
openness respect  
consistency-of-support  
coaching friendly  
space  
resources  
feedback

# support



In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?




Awareness  
of  
CLAHRC  
NWL




Embedding  
QI in  
organisations



Embedding  
QI in  
systems



Tackling  
health  
inequalities



Spread

# Session Activity

**The future of the CLAHRC NWL community: building on conversations from the last collaborative learning event**

**Spring CLE, Thursday 26<sup>th</sup> April, 2018**

# Facilitators

- Awareness of CLAHRC NWL: Rowan Myron
- Embedding QI in organisations: Liz Evans
- Embedding QI in systems: ?
- Tackling health inequalities: Meerat Kaur
- Spread: Laura Lennox

In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?



### Awareness of CLAHRC NWL

*“More interaction with the public: What does CLAHRC do?”*

*“Building the brand better in the community”*

*“Making use of great precedents so far and building on them”*

In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?



### Embedding QI in organisations

*“Embedding quality improvement into everyday practice”*

*“Strategic leadership for real improvement. No more delusions that we can take a managerial approach and make changes”*

*“Building QI capacity and approaches into all NHS trusts as regular practice”*

In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?



## Embedding QI across the system

*“Partnership and communication between different healthcare settings and social care”*

*“Ground up improvements - patients as leaders”*

*“Experimenting in System improvement rather than just team or service improvement”*

In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?



### Tackling health inequalities

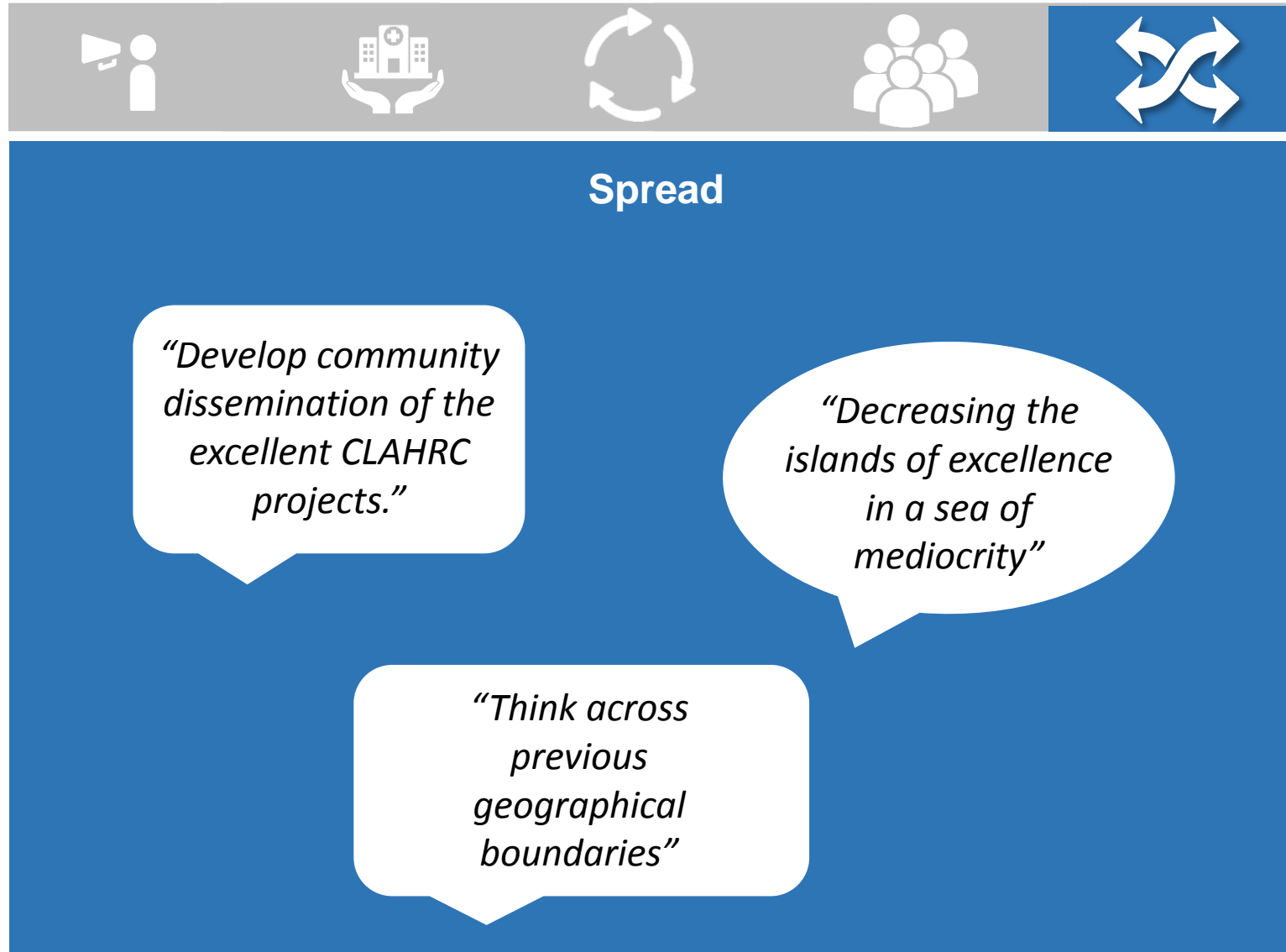
*“Hearing all voices, especially those that don’t always have a voice”*

*“Broken hierarchy: equal ground”*

*“Stopping tokenism”*

*“Helping team members to see the work from each other’s and from the patients perspectives”*

In the future, what one thing would you like CLAHRC to work on in partnership with the NWL community?



Spread

*“Develop community dissemination of the excellent CLAHRC projects.”*

*“Decreasing the islands of excellence in a sea of mediocrity”*

*“Think across previous geographical boundaries”*



