

Joining the Dots: CLAHRC Systematic Approach to Improvement

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Primary aim: Improve health outcomes and patient experience and to deliver value locally and to the wider NHS



To achieve this: Develop a comprehensive systematic approach to improvement which is transferable and generalizable across the NHS



Working in collaboration with: Patients, communities, health and care services, healthcare professionals, academics, universities, third sector, industry...



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... and other lies we tell ourselves.

Have to....

Get to....

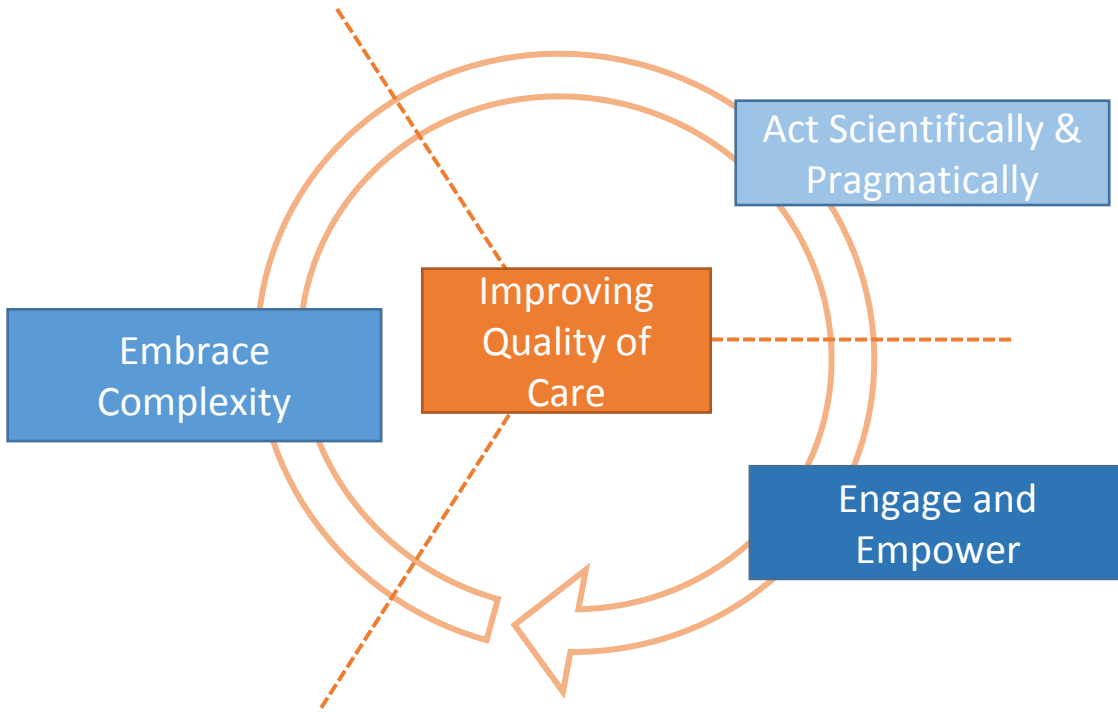
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Delivering sustainable improvements in care



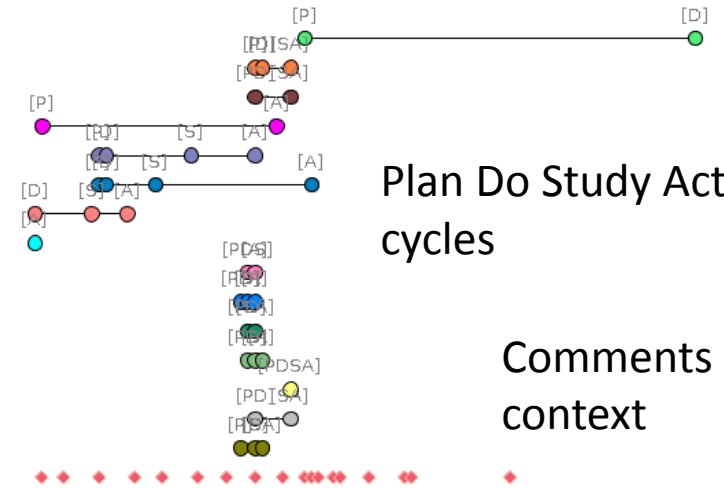
Web Improvement Support for Healthcare



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Plan Do Study Act cycles

Comments - context

Model-driven approach to data collection and reporting for quality improvement

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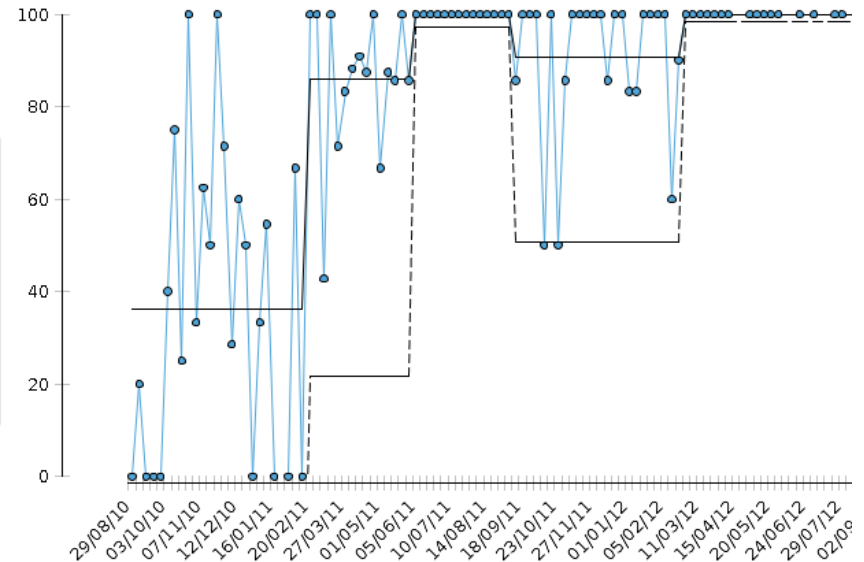
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Highlights

- Addressing the challenge of the second translational gap is key to improving healthcare processes.
- Data-driven methodologies improve likelihood of success.
- We propose the Improvement Data Model (IDM) for data collection and reporting for local improvement.
- WISH, a prototype software tool based on IDM is used by over 600 users in 50+ improvement projects.



Delivering sustainable improvements in care

